

Good afternoon,

NEW RESTRICTIONS

As many of you will know, the Prime Minister had made some new announcements that effect the hospitality industry in England.

- Pubs, bars and restaurants to be closed and no customers on the premises by 10pm.
- If you offer a takeaway service, after 10pm it must be delivered and cannot be collected.
- Table service only.
- Everyone must wear masks, (including waiting staff) but customers can remove them when seated.
- Fines for not wearing a mask or breaking rules increased to £200 for first offence.
- Shops, restaurants and other hospitality businesses risk closure or penalties of £10,000 if they do not obey the requirements around maximum group sizes, track and trace and mask-wearing.

We advise you take note of the differences in Scottish and Welsh government orders.

ENGLAND: <https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do>

SCOTLAND: <https://www.gov.scot/publications/coronavirus-covid-19-what-you-can-and-cannot-do/>

WALES: <https://gov.wales/coronavirus-regulations-guidance>

LOCKDOWN PREPARATION

Although full lockdowns are still on a local level only at this stage, it is best you are prepared. In England, businesses with a rateable value under £51,000 are eligible for a local lockdown payment of £1,000 for every 3 week period they are closed. Those with a rateable value over that would qualify for £1,500.

These claims are to be made through your local authority so even if you are not yet effected, we recommend you take a look at your local authority website and find out their application process.

It is also important you make note of any specific rules that effect England, Scotland or Wales as many of the rules around such payments differ.

ROSLYNS

As you know, we have already put in place many measures to allow our support for you to continue despite any local or national controls/lockdown measures.

We already have paperless submissions for paperwork, and whilst at present, we can still accept paperwork through the post, this is prone to postal delays and might also be effected by local lockdowns at our head-office or restrictions placed by our office building.

Government guidance is again for office staff to work from home where possible and to ensure the safety of our team, we will be adhering to this.

Please use digital paperwork submissions if at all possible. If you need help with this, speak with your BDM.

Your BDMs are standing by if you have any questions on how a local lockdown has impacted your cashflow, or if you're concerned about keeping your business trading under current or future restrictions.

You can also access some useful tools via www.roslyns.co.uk/toolkit such as the rota planner or a GP calculator for example.

WHAT ELSE WE'RE DOING

We will be introducing an improved paperwork submission through your Roslyns Client Portal. Based on client feedback, this new method will allow you to view what you have uploaded, rename files and even search your uploaded information. This improved version will go live on Monday 5th October and we will send you a video guide beforehand.

Best regards,
The Team at Roslyns.